The Young Adult Library Services Association (YALSA), a division of the American Library Association, supports library services to teens, aged 12-18. YALSA has developed a tool to evaluate public library services to teens. This tool is a way for you to assess the level of service provided to teens at your library. Using the tool to conduct an evaluation will allow your library to support services that already exemplify the highest level of achievement as well as identify gaps in services and areas to improve.



Leadership & Professionalism: Librarians that work with teens excel at and are committed to connecting teens and libraries. Knowledge of Client Group: Teen Services Librarians are familiar with the developmental and cultural needs of young adults in their community. Communication, Marketing & Outreach: Libraries and librarians foster relationships with teens both in and out of the A B However, unlike the ; , this tool is intended to evaluate

than an individual librarian. The tool rates library services to teens on a continuum from

and provides a framework for improvement and advocacy.

You can use this tool to identify areas to focus on for professional growth. It will also help you identify to your supervisor and other library stakeholders areas in which the overall library budget, policies, and/or strategic plan could be modified to meet the needs of your community, its teens and their families.

lism: library building to effectively ins communicate about library to services and programs. es. Administration: p: Libraries will identify and e strategically address the needs ntal and rights of their teen population in the areas of burvices8m8l27-3(c)7052≥gehe area/P11YCrealTm[3(h)-324MCID5>BD BT/F4 9 Tfe5m[Com)-