

# 2024 Plan Contacts

Plan type	Provider	Phone	Web	Group Policy #
Medical PPO	Blue Cross Blue Shield of Illinois	(800) 458-6024	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	PB0482
Medical BA HMO	Blue Cross Blue Shield of Illinois	(800) 892-2803	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	B50716
Medical HMO IL	Blue Cross Blue Shield of Illinois	(800) 892-2803	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	H50716
Prescription Drugs	Prime Therapeutics Mail Order: Express Scripts	(800) 423-1973 Mail Order: (833) 715-0942	<a href="http://www.myprime.com">www.myprime.com</a> Mail Order: <a href="http://www.esrx.com/BCBSIL">www.esrx.com/BCBSIL</a>	See medical policy
Dental PPO Low	Blue Care Dental BCBSIL	(800) 367-6401	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	299382
Dental PPO High	Blue Care Dental BCBSIL	(800) 367-6401	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	299383
Vision	EyeMed Vision Care	(866) 804-0982	<a href="http://www.eyemed.com">www.eyemed.com</a>	1007533
Flexible Spending Accounts	WEX	866-451-3399 Fax: (866) 451-3245	<a href="http://www.wexinc.com">www.wexinc.com</a> <a href="http://www.bcbsil.com">www.bcbsil.com</a>	
				<b>F028</b>
Short- and Long-Term Disability	Blue Cross Blue Shield of Illinois	(800) 348-4512	<a href="http://www.bcbsil.com">www.bcbsil.com</a>	F023261
Accident, Critical Illness & Hospital Indemnity	Guardian Life	(888) 600-1600	<a href="http://www.guardiananytime.com">www.guardiananytime.com</a>	543094
Identity Theft Protection	Allstate	(800) 789-2720	<a href="http://www.myaip.com">www.myaip.com</a>	N/A
Retirement Plan 403(b)	TIAA Financial Services	(800)842-2252	<a href="http://www.tiaa.org">www.tiaa.org</a>	N/A
Credit Union	Central Credit Union	(708) 649-6420	<a href="http://www.centralcu.org">www.centralcu.org</a>	N/A
Credit Union	Library of Congress Federal Credit Union	(202) 707-5852 (800) 325-2328	<a href="http://www.LCFCU.org">www.LCFCU.org</a> Email: <a href="mailto:culine@LCFCU.org">culine@LCFCU.org</a>	N/A
Pet Benefits	Pet Benefit Solutions	(800) 891-2565	<a href="http://www.petbenefits.com">www.petbenefits.com</a> Email: <a href="mailto:customercare@petbenefits.com">customercare@petbenefits.com</a>	96
Employee Assistance Program (EAP)	ComPsych Guidance Resource (thru Blue Cross Blue Shield)	(866) 899-1363	<a href="http://www.guidanceresources.com">www.guidanceresources.com</a>	DISRES
Travel Assistance	Assist America (thru Blue Cross Blue Shield)	US: (800) 872-1414 Other locations: +1 (609) 986-1234	Email: <a href="mailto:medservices@assistamerica.com">medservices@assistamerica.com</a>	01-AA-TRS-12201
Grisela Rodriguez, SPHR, SHRM SCP Human Resources	American Library Association	(312) 280-2467 Fax: (312) 280-2467	Email: <a href="mailto:grodriguez@ala.com">grodriguez@ala.com</a>	N/A