

Your Ticket to Safe and Worry-Free Travel

Whether traveling for business or pleasure, a trip can be disrupted by a medical emergency, a lost prescription or a travel companion's illness. Generali Global Assistance provides employees an easy and convenient way to get the assistance they need should the unexpected happen.

Available to All New Group Life Customers with 51 or More Employees

Generali Global Assistance, Inc. (GGA) provides 24-hour services that can help an employee access emergency assistance when traveling more than 100 miles from

Key Services

Medical Search and Referral

When an employee is unable to reach a medical professional, GGA will search for a qualified medical professional to provide care and refer the employee to a hospital or treatment facility.

Medical Monitoring

During the course of a medical emergency, professional case managers, including physicians and nurses, will monitor the case to determine whether the care is appropriate or if evacuation/repatriation is needed.

Medical Evacuation/Return Home

In the event of a medical emergency, when a physician designated by GGA determines that it is medically necessary for the employee to be transported under medical supervision to the nearest hospital or treatment facility or be returned to their place of residence for treatment, GGA will arrange and pay for the transport under proper medical supervision.

Traveling Companion Assistance

If a travel companion loses previously made travel arrangements due to the employee's medical emergency, GGA will arrange for the traveling companion's return home.

Dependent Children Assistance

If any dependent children under the age of 18 traveling with the employee are left unattended because the employee is hospitalized, GGA will arrange and pay for their economy class transportation home. Should transportation with an attendant be required, GGA will arrange and pay for the attendant's transportation home.

Visit by Family Member/Friend

If the employee is traveling alone and must be or is likely to be hospitalized for seven consecutive days, GGA will arrange and pay for round-trip transportation for one member of his or her immediate family, or one friend designated by the employee, from his or her home to the employee's place of hospitalization.

