Remember, everyone, to send your chat messages to "Everyone." Other attendees won't see your message unless you send it to "Everyone." Thanks!

13:00:18 From Peggy Parrish To Everyone:

I'm Peggy, Director at Leander Public Library near Austin, TX

13:00:37 From Michelle East To Everyone:

Thanks, I changed mine

13:00:39 From Caitlyn Baker To Everyone:

Hi, I'm Caitlyn, Assistant Director of Miami Public Library in Miami, Oklahoma.

13:01:15 From Michelle East To Everyone:

Michelle from Norman Smith Memorial- Hinton (Oklahoma)

13:01:19 From Ernestine Daniels To Everyone:

Ernestine from Roddenbery Memorial Library, Cairo, GA

13:01:26 From Chris Tolin To Everyone:

Hi, I'm Chris, Technology Coordinator @ Kent Free Library, Kent OH.

13:01:31 From Laurie Cavanaugh To Everyone:

I'm Laurie, Assistant Director at Thayer Public Library in Braintree, Mass.

13:01:32 From Kayla Taylor To Everyone:

I can

13:01:32 From Caitlyn Baker To Everyone:

Yes, we can

13:01:35 From Jeannie Flores To Everyone:

yes

13:01:35 From Sara Severn To Everyone:

13:01:36 From Michelle Baker To Everyone:

Yes, can hear you

13:02:25 From Rachel Ballenger To Everyone:

Rachel, Director of the Towanda District Library

13:02:49 From John Klima To Everyone:

John, Technology Manager at the Waukesha Public Library (near Milwaukee)

13:02:52 From PLA Webinars To Everyone:

13:02:54 From Sandra Stewart To Everyone:

13:02:57 From Lisa Grover To Everyone:

Lisa, Director of Stonington Township Library

13:03:11 From PLA Webinars To Everyone:

Need technical assistance with the webinar? Contact me using the Q&A window and I'll respond a.s.a.p.

13:03:29 From PLA Webinars To Everyone:

Remember to post your questions for our panelists here in the chat window to "Everyone." We'll address questions later in the webinar.

13:03:37 From Penny Ramirez To Everyone:

Penny, Head of Technical & Automation Services, Crystal Lake PL in

13:03:56 From Sara Goek (PLA) To Everyone:

We have a technology-savvy audience here today You're all very welcome!

13:04:10 From Jodi Grebinoski To Everyone:

the loss and theft of hotspots really speak to free and wider broadband access.

13:27:14 From PLA Webinars To Everyone:

national data that is comparable across the country for all public libraries.

13:38:41 From Bonnie McKewon To Everyone:

Were the emailed invitations sent to PLA members only?

13:38:41 From Larra Clark, PLA, she/her To PLA Webinars(Privately):

100%! We have a great team all around, truly. I am so proud of all that we do and enable with our members.

13:39:13 From PLA Webinars To Larra Clark, PLA, she/her(Privately):

Thank you!

- 13:46:46 From Samantha Yeung To Everyone: Thank you so much.
- 13:46:47 From Theresa Cuba To Everyone: Thank you
- 13:46:49 From Sarah Holmes To Everyone: Thank yoU!