14:01:40 From Lois Blythe to All panelists : Good afternoon from Burlington, IA
14:01:40 From Melissa Baker : Hello from Connecticut!
14:01:42 From Sheamah Meredith to All panelists : Hello from Queens New York
14:01:42 From Luis Chavez-Brumell : Hi from New Haven, CT!
14:01:43 From Patty Wagner : Hi from Kansas:)
14:01:43 From Hillary Hunter : Hi from Pennsylvania!
14:01:43 From Michelle Wheeler : Hi from Michigan!
14:01:44 From James Idsardi : Good afternoon from Delaware.
14:01:44 From Paula McGraw to All panelists : Hello from Flemingsburg KY!
14:01:44 From Annelisa Purdie to All panelists : Hello everyone, from NYC!
14:01:45 From Shawna Bryce : Hello, from the mountains of North Carolina. :)
14:01:45 From Keith Armour to All panelists : Hi from Cincinnati!!
14:01:46 From Kristin Linscott to All panelists : Howdy from Plano, Texas!
14:01:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:01:48 From Morgan Pruitt : Hi from Winston-Salem, NC
14:01:48 From Renee Hudacek : Greetings from Las Vegas!
14:01:50 From Robin Walden : Hello from Tennessee
14:01:51 From Ray Pun : Hello from California!
14:01:52 From Amy Tollison : Hello, from Glasgow, KY
14:01:53 From Jace Furches : Howdy from Austin :)
14:01:54 From Ann Harper to All panelists : Hello from Springfield MA
14:01:55 From Matthew Glaser : Hi from Midland, TX!
14:01:55 From Edna Sherron to All panelists : Hello from Humboldt TN!
14:01:55 From Trudy Williams : Hello from Hutto Texas
14:01:58 From Violetta Nikitina to All panelists : Hello from Saint Paul, MN
14:01:58 From Jessica Gulliford : Hello from Santa Fe, NM
14:01:59 From Phillip Garver : New Jersey in the house!
14:01:59 From Rita Romero : Good morning from Hermosa Beach, CA.
14:02:01 From Janet Loveless : Greetings from Amelia Island, Nassau County Public Library System, FL

14:02:10 From Julie Brown to All panelists : Hi from Austin
14:02:12 From Dorothy Steelman : Hi from Texas
14:02:13 From Linda Trevino : Hello from Grapevine, Texas!
14:02:14 From Jennifer Ranger : Hello from Syracuse, NY!
14:02:16 From Andrew Tweet : Hello from Folsom, CA
14:02:18 From Maveita Richards to All panelists : Hi from Decatur, Georgia
14:02:18 From Michelle Rorke to All panelists : Hello for New York!
14:02:19 From Liisa Sjoblom : Hello from Bend, Oregon
14:02:19 From Lori Moore : Hello from Portland, Oregon
14:02:23 From Africa Garcia : Hello from Fort Collins, CO
14:02:29 From Carmen Niemeyer : A Hello from Cedar Rapids, IA!
14:02:30 From Barbara Brooks to All panelists : Barbara from Georgia
14:02:34 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:36 From Sara Deignan to All panelists : Hi from Springfield, MA!
14:02:36 From Albert Tablante to All panelists : Hello from New York
14:02:38 From Demetria D. Edwards to All panelists : Hello from Henrico, VA!
14:02:39 From Meredith Del Monte : Hello from Plano, TX
14:02:41 From Teresa Horton : Good afternoon from East Tennessee.
14:02:43 From Alicia Deal to All panelists : From Dallas Texas!
14:02:46 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:46 From Jean Stoute to All panelists : Hello from Welsh, la
14:02:48 From Noureen Qadir-Jafar to All panelists : Good afternoon from NY, Long Island.
14:02:51 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:02:52 From Africa Hands : Hey @Africa Garcia. :-)
14:02:54 From Deidre Fears : Hello from Arkansas
14:03:01 From Katherine Lapinski : hello and good afternoon from Chicago!
14:03:02 From Megan Lowe : Greetings from Monroe, LA
14:03:14 From Elizabeth Griffing : Greetings from Virginia.
14:03:16 From Jeremy Rodriguez : Greetings from southern California
14:03:16 From PLA Webinars : http://www.ala.org/pla/initiatives/digitalliteracy
14:03:26 From Jennifer Belcher : Good afternoon from Brockton, MA
14:03:29 From Sara Deignan to All panelists : We were using DigitalLearn.org videos just this morning :D
14:03:36 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All

panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:03:42 From Sherlene Searight : Hello from Lafayette, Colorado
14:03:43 From LaDonna Smith to All panelists : Hello from Prince George's County Maryland
14:03:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:03:47 From Brent Field to All panelists : hello from central california
14:03:55 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:04:08 From Kellie Hogue : Hello from Sacramento!
14:04:11 From Sara Deignan : Hello from Springfield!
14:04:17 From LaDonna Smith : Hello from Prince George's County Maryland
14:04:18 From Sara Deignan : MA, that is haha
14:04:26 From Iris Matthews to All panelists : Good afternoon.

14:03:55 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All

14:06:21 From Erin Walker to All panelists : Will there be a recording link shared? I have to leave at 2:30PM.
14:06:23 From PLA Webinars : We're so happy you've all joined us today!
14:06:39 From Catrina Berka : MLIS student at the University of North Texas, loggin in from Plano, TX
14:06:42 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.
14:06:48 From Kris Sundberg : Greetings from Tampa, FL!
14:06:55 From Erin Walker to All panelists : Excellent, thank you!
14:07:27 From LaDana Jolly to All panelists : Hello from Hodgenville Kentucky
14:07:35 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:08:27 From Steph Miller : question: are these learning pathways also available through Lynda.com library subscriptions?
14:08:29 From Noureen Qadir-Jafar : Could you please type the link here
14:08:52 From Allyson Jeffredo : https://opportunity.linkedin.com/en-us
14:09:13 From Kristin Johnson : Thanks!
14:09:21 From Noureen Qadir-Jafar : Thanks
14:10:07 From Africa Hands : Where on the website is the digital fluency course information?
14:10:08 From Amy An : I am scrolling that site, I don't see the digital fluency and productivity course?
14:10:31 From Pat Walker (he/him) to All panelists : Do you need a Linkedin Account to access these courses?
14:10:58 From PLA Webinars : Have a question for our panelists? Post it here in the chat window to "All panelists and attendees." We'll address all your questions later in the webinar.
14:11:00 From Julie Palmer : I will re-do the LinkedIn Learning Paths into lyndaLibrary and will share with ALA/PLA to share with Libraries
14:11:11 From Steph Miller : question: are these learning pathways also available through Lynda.com library subscriptions?
14:11:12 From PLA Webinars : Need technical assistance with the webinar? Contact me using the Q&A window and I'll respond a.s.a.p. Thanks!
14:11:29 From Julie Palmer : yes all of these courses are in lyndaLibrary
14:11:38 From Steph Miller : thanks!
14:11:43 From Julie Palmer : You bet!
14:11:51 From Amy An : @Julie, I don't know what that means, "redo the linked in learning paths" . . . will we get a link?
14:12:15 From Amy An : I am looking for the Digital fluency and productivity course
14:12:28 From Danielle Minard to All panelists : this is separate from Lynda/LinkedIn Learning right? Is this a free separate component?

14:12:29 From Julie Palmer : If you click the ones Greg is showing you have to create a profile, in the ones I will share you do not need a profile to access
14:12:51 From Ann Dallair to All panelists : are these costly?
14:13:05 From Julie Palmer : They are Free until March 31st 2021
14:13:06 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees." Unless you change it to "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:13:14 From Arlene Weible : Can you clarify where to access the digital fluency/productivity courses on the opportunity.linkedin.com site?
14:13:36 From Julie Palmer : opportunity.linkedin.com
14:13:37 From Julie Bradford : Are the Microsoft exams free as well?
14:13:54 From Julie Palmer : They are discounted to $15 until March 31st
14:14:04 From Heather Dorner to All panelists : Do the Microsoft Learn courses charge a fee to complete?

14:14:06 From Amy An : @Julie, where on that site is the digital fluency and productivity class/path
14:14:20 From Julie Palmer : No, this is also free until March 31st
14:14:44 From Julie Palmer : opportunity.linkedin.com

14:17:08 From Julie Palmer : The Microsoft Courses that need exams these have been discounted to $15 until March 31st
14:17:25 From Noureen Qadir-Jafar : Please type the link here
14:17:33 From Danielle Minard : Are those exams free for Lynda library subscribers past march 31?
14:17:36 From Cindy Fisher : @Julie, i think this is a list of the Microsoft certs: https://docs.microsoft.com/en-us/learn/certifications/browse/
14:17:58 From Catrina Berka : https://graph.linkedin.com/insights/labor-market
14:18:00 From Heather Dorner to All panelists : If all goes well this first time, will the opportunity site be available again later in the year 2021?
14:18:07 From Somnath Konduru to All panelists : Please extend deadline to beyond March, 2021
14:18:20 From Julie Palmer : https://blogs.microsoft.com/blog/2020/06/30/microsoft-launches-initiative-to-help-25-million-people-worldwide-acquire-the-digital-skills-needed-in-a-covid-19-economy/
14:18:20 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:18:23 From Elena Bonjour : Will we get the poperpoint presentation after the webinar?
14:18:43 From Julie Palmer : The next Skilling will be with Higher Ed
14:18:45 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be the chat transcript, PDF versions of the slides, and a link to a boilerplate certificate of completion for this webinar that you can personalize as needed.
14:19:03 From Kristin Johnson : Great! I was just going to ask
14:19:05 From Heather Dorner : If all goes well this first time, will the opportunity site be available again later in the year 2021?
14:19:1712 0 612 792 reW*nBT/F1 10.56 Tf1 0 0 1 153.38 532.78 Tm0 g0 G[Fr) 0 0 1 75.0

14:21:12 From Julie Palmer : LinkedIn Learning developed these Learning Paths around the top most in demand jobs
14:21:13 From Amy An : Microsoft office skills, 3rd most requested - what are #1 and #2?
14:21:36 From Laura Martinez : Is there any chance the discount for the exams will be extended
14:22:26 From Julie Palmer : LinkedIn Learning is working a project called Shine to intro job seekers to employers after learning is completed
14:22:41 From Heather Dorner : If all goes well this first time, will the opportunity site be available again later in the year 2021? In late 2021 for example?
14:22:52 From Iris Matthews to All panelists : the free certification are free in all states until March 31, 2021
14:23:02 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it so "All panelists and attendees." Thanks!
seekers
14:25:11 From Julie Palmer : Greg just posted the Certifications for Microsoft
14:25:42 From Heather Dorner : Some learners may be starting computers for the first time and may not meet the March 31st deadline for the advanced courses with certification.
14:25:43 From Jordan Neal to All panelists : Would it be possible to have the recording of this emailed to registrants? I'm sorry if I missed this information.
14:25:58 From PLA Webinars : A follow-up email will be sent to all attendees (typically within 1-3 business days) with a link to the webinar recording. Also included will be eth a 'e 10.56 3t 'e 10.56 3t 'e0 G[mi)-4(s)9(()7((e

14:28:21 From Julie Palmer : lyndaLibrary will sunset May 2021. Upgrades will start for lyndaLibrary6 client January 25th
14:28:39 From Larra Clark : @Jennifer: I understood from what Elizabeth said that they have a state appropriation to support this work.
14:28:42 From Ray Pun : Curious to hear from speakers on this: how and are these stories/case studies being translated into advocacy messages to state legislators/funders? - do you keep track of users participating in the program, obtaining certificates and getting job opportunities, and then sharing such stories/data pieces as part of your library advocacy work? Thank you!
14:29:22

14:38:09 From Elizabeth laukea to All panelists : @meredith - it's completely free. The only cost would be to get college credit - that's paid to the college
14:38:27 From Tiffany Bradford-Oldham to All panelists : I agree
14:38:31 From PLA Webinars : Thanks for that, Albert and Marian!
14:38:34 From PLA Webinars : And Tiffany!
14:39:04 From Julie Palmer : Here are the Certifications and Continuing Ed courses that LyndaLibrary and LinkedIn Learning for Library will support https://learning.linkedin.com/certification-and-continuing-education-programs#certification-preparation
14:39:11

panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:43:14 From Alex Currin to All panelists : How have you adapted to Covid restrictions?
14:43:19 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!
14:43:51 From Kimberly Bishop : @Heather - limited services at Dayton Metro (OH), with numbers rising, we've are planning to add copy/fax/print services to curbside. Assisting patrons with one-on-one computer help continues to be challenging
14:43:52 From Amy An : @Heather, we are open to the public, no in person events, no computers, supposed to be limited to 30 minutes and capacity numbers but we are not finding people are coming in so the limits are not really needed.
14:43:57 From Heather Ellis : @Heather - Middleton Idaho, we have been open to the public since June 1st. 30 minute visits. limit of 10 patrons in the library at a time. 3 computers available for 30 minute sessions. As well as hotspots for check out for people to take home.
14:43:58 From Andrew DeNicola : @Heather open 10-5, M-Sa. Just no in-person events and all meeting rooms, study rooms are closed to the public. Have been open since June.
14:44:14 From Alex Currin : how have job search strategies and assistance adapted to COVID-19?
14:44:15 From Andrew DeNicola : @Heather - fyi, I'm in central Virginia.
14:44:37

14:55:15 From Katherine Lapinski : Natalie, this presentation is so thorough and truly helpful and awesome. Thank you!
14:55:22 From Julie Palmer : in the LinkedIn Learning for Library will offer 16,000 on line courses in seven languages.
14:55:53 From Wynne Langer : So many wonderful ideas. Love this presentation.
14:55:56 From Ann Dallair to All panelists : This webinar has been very helpful.
14:56:04 From Heather Dorner : How do we sign up for the December 2nd webinar please?
14:56:10 From Rachel Galindo : Where can we sign-up for the event on Dec 2nd?
14:56:31 From Amy An : Lynda.com is already LinkedIn learning at our library
14:56:32 From A. Hunte Gardner : Thank you for this wonderful webinar.
14:56:39 From David Siders : Thank you, Natalie! Superior presentation.
14:56:53 From Julie Palmer : Natalie will have a link for the Dec 2nd webinar
14:56:56 From vickie baker to All panelists : this is the best!
14:56:57 From Hillary Hunter : Thank you!
14:56:59 From David Keyes to All panelists : thanks all!
14:57:01 From Pedro Orellana : Wow. Thank you. Fantastic information
14:57:02 From Patty Ramirez : This was an awesome presentation
14:57:09 From Kelley Moten : So useful! Thank you!
14:57:17 From Luz Earley : A wealth of excellent information and access to resources. Thank you!
14:57:18 From Vija Mendelson : Thank you!
14:57:19 From PLA Webinars : Chat transcript will be shared along with the recording.
14:57:27 From Cari Horning to All panelists : Thank you!
14:57:28 From Seth Cohen : Thank you for this informative webinar. Much appreciated.
14:57:29 From Micah Followay : https://tinyurl.com/y3qsup62 registration for Dec 2 event Dec 2
14:57:30 From Lauren Abner : Microsoft Global Skills Initiative event registration: https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01
14:57:35 From LaDonna Smith : this was awesome and very useful
14:57:44 From Jeffrey Lambert to All panelists : This was excellent, thanks all!
14:57:49 From Marcie Jones to All panelists : Wow, Thank you, Great presentation!
14:57:51 From Heather Dorner : Natalie, how do we sign up for the December 2nd webinar?
14:58:08 From Rachel Galindo : Thank you
14:58:09 From marian Ekweogwu : This was tremendously useful. Thank you for this. I am a student with some access to these resources. I will certainly make time to make use of them now!
14:58:16 From Peggy Sutherland : Thank you.
14:58:18 From Heather Dorner : see it.

14:58:22 From Edna Sherron to All panelists : Thank you so much for this important information!
14:58:29 From Iris Matthews : great and useful information. Thank you.
14:58:32 From Colleen Hickey to All panelists : Will companies require a vaccine before employees can go back when one is out?
14:58:35 From Heather Dorner : Thank you!
14:58:42 From Catherine Brick : Wonderful webinar.
14:58:42 From Somnath Konduru to All panelists : This is a useful program, I have to listen to it again, I was multi tasking
14:58:45 From Julia Aquillano to All panelists : thank you for a great webinar
14:58:53 From Elizabeth Taylor : Once you have the MS certifications, how do you prove to prospective employers that you have it? Other than a paper certificate?
14:59:34 From Elizabeth laukea : @Elizabeth T add a digital badge to your LinkedIn profile or resume
14:59:35 From Natalie Ruppert to All panelists : Kenton County Public Event:
14:59:37 From Natalie Ruppert to All panelists : https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01
14:59:57 From PLA Webinars : Kenton County Public Event:https://kentonlibrary.evanced.info/signup/EventDetails?EventId=38242&ag=6,1017,1009&backTo=Calendar&startDate=2020/12/01
15:00:04 From Alicia Deal : Thanks! Got another meeting. Enjoyed!
15:00:17 From Rita Romero : Thank you for an informative webinar. Stay happy, healthy, and safe everyone.
15:00:19 From Matthew Glaser : This has been the perfect webinar to help me develop programs and community engagement. Thank you so much, everyone, for all the great information!!
15:00:32 From Cindy Fisher : Fantastic presentation. Such intentional work. Thanks all!
15:00:35 From Ann Cooper : Leaving for another obligation. Thanks!
15:00:43 From PLA Webinars : Just in case the post-webinar evaluation doesn't open in a browser window when you leave the webinar, here's the link: https://www.surveymonkey.com/r/DMNGZ32
-----November 18th webinar:Providing Library Senior Services in a COVID-19 World http://www.ala.org/pla/education/onlinelearning/webinars/senior
15:00:43 From Julie Palmer : Thank you everyone!
15:00:43 From Mary Devine to All panelists : Thank you so much. So many ideas.
15:00:46 From Dorothy Stoltz : Very helpful. Thank you Greg,
E(=3)7(82)-4(T)9(o=)7(Ca)7(l9:m2 0 612 1 75.024 187.7(ma)pS392 reW*nBT/ET Tm0 g g0 Gn

15:01:02 From PLA W