

14:01:52 From PLA Webinars : When using this chat window, please send your messages to "All panelists and attendees" (rather than the default "All panelists" only). Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees."  
Thanks!

14:03:35 From PLA Webinars :  
<http://www.ala.org/pla/initiatives/connectingyoutocoverage>

14:05:46 From PLA Webinars : Have a question for our panelists? Post it here in the chat window to "All panelists and attendees." We'll address all your questions later in the webinar. Thanks!

14:07:55 From PLA Webinars : Need technical assistance with the webinar? Contact me using the Q&A window and I'll respond a.s.a.p.

14:11:34 From Leighann Wood : hooray!

14:12:46 From Brooke Heads : Wow

14:13:09 From PLA Webinars : Indeed, Brooke.

14:13:10 From Cheryl Loewen to All panelists : will the power point be available after the presentation? Thanks

14:13:23 From Leighann Wood : it will! the recording and slides will be available

14:14:26 From Amber Bertram to All panelists : Yes, I would love to be able to share the slides with colleagues.

14:14:59 From PLA Webinars : You'll also be able to freely share the recording with your colleagues, Amber! :-)

14:15:00 From Leighann Wood : Great! we'd love for you to share it with them, too. More people need to know!

14:19:22 From Thea Hart : So when that kind of discriminatory action happens with a provider, what recourse does a patron have?

14:19:44 From Alyssa Pope : ^i was wondering the same thing

14:21:44 From Eden Biskin : Case in point: My local public library denied me the ability to apply for a new library card under my preferred name because it "would be too complicated."

14:21:45 From Leighann Wood, PLA : a very small step, but great impact. signaling that the library is indeed, a safe space to LGBTQ folks.\

14:22:54 From Amber Bertram : This is such an important topic. Thank you for this webinar today. Will a link to the slides be provided?

14:23:03 From Alison Young : Eden Biskin, I am so sorry you went through that! I've worked at Circulation, it's certainly not difficult or complicated to put an account under a different name.

14:23:08 From Leighann Wood, PLA : yes, recording and slides will be provided!

14:23:49 From Brooke Heads : We couldn't have Pride this year in Los Angeles and Long Beach, CA :(

14:23:54 From Ellen Strand to All panelists : Thank you!

14:23:54 From Leighann Wood, PLA : thank you, Katie! i learned so much

14:24:29 From Amber Bertram : Thank you! I'll watch for the slides when they become available.

14:25:47 From PLA Webinars : Remember, everyone, to send your chat messages to "All panelists and attendees" instead of the default "All panelists." Your fellow attendees won't be able to see your message if you don't send it to "All panelists and attendees." Thanks!

14:28:33 From Kelsey Spivey to All panelists : For frame of reference, I work in a public library: How do we work to change policy toward more inclusive best practices?

There are things that I feel we need to change (ex. Children's registration has "Gender (circle): M / F") and I would like to work on influencing policy changes. (As a side note our system does not require this as a mandatory registration field.)

14:29:06 From Gwin Grimes : I'm in Texas. This is why the rural library I manage has a large and growing Teen Health collection and resources that include ALL facets of health and includes LGBTQIA identities. The high school doesn't have a school @ h s € €



non binary there may be overlap with other concepts and identities like  
gender expansive and gender non-

14:58:12 From Gabriel Rogers : Thank you for this webinar. I learned so much.

14:58:21 From Brooke Heads : Thank you!

14:58:27 From Jennifer Cross : Thank you so much everyone. Both presentations were great and super informative.

14:58:28 From Amy Elakman to All panelists : Thank you very much!

14:58:33 From Cathy Oden to All panelists : Thank you for a great webinar! It was amazing.

14:58:37 From Chris Herrmann : Thank you Katie, Vanessa, and everyone attending!

14:58:45 From PLA Webinars :  
<http://www.ala.org/pla/initiatives/connectingyoutocoverage>

14:59:15 From Rick Pelletier : Thank you for the presentation! A lot of great information!

14:59:56 From Regina Crandall : Thank you for the information!

15:00:08 From PLA Webinars : FREE November 5th webinar:150 Million New Technology-Oriented Jobs and the Skills Needed to Get Them  
<http://www.ala.org/pla/education/onlinelearning/webinars/150million>

15:00:47 From Tamiko Welch : Thank you!

15:01:00 From PLA Webinars : Just in case the post-webinar evaluation doesn't open in a browser window when you leave the webinar, here's the link:  
<https://www.surveymonkey.com/r/88PCHVJ>

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15:02:03 From Tina Cervantes-Graham to All panelists : thank you!

15:02:08 From Naomi DiTullio : Thank you!!!

15:02:11 From Jen Woo : Thank you for your work and thoughtful presentation.

15:02:19 From Margarita Sanchez to All panelists : -+Thank you

15:02:28 From Sara Chesney to All panelists : Thank you

15:02:28 From Katharina Himsel : Thank you! I want to share with my provider!

15:02:38 From Erin Donaldson to All panelists : thank you