



library provides digital skills support for elderly, disabled, and economically struggling community members, as well as individuals lacking formal education and those learning English as a second language.

For example, Belen Public Library staff noticed that one man brought his laptop to the library 2–3 days a week to use the public Wi-Fi network. He was looking for a job that would pay his bills until he reached retirement but was thwarted in his search by limited computer and Internet skills. He was frustrated because he knew the computer was a path to a job, but he didn't know enough to make effective use of it. The library's computer coach helped him to refine his searches on job sites, referred him to the job placement services and training available through Goodwill, and directed him to online resume templates and other aids.

Libraries offer this type of support to help individuals like the man at Belen Public Library find a job that will pay their bills until they reach retirement. (TEMC 5T66y (425.9 (e e)-3.9d)-2 (sETEMC P 4ang (en-US)MCID 102 BDC BT10.25 0 0

