



09:59:22 From Heather Reinold to All panelists : Hello!

09:59:30 From Sherry Schlundt to All panelists : Hello

10:00:04 From Lynne Wagner to Everyone : Thanks for the reminder, Elyy :D

10:00:07 From Heather Reinold to Everyone : Hello from Arkansas!

10:00:14 From Anton Purnick to Everyone : Hello everyone!

10:00:17 From Carolyn Cullum to Everyone : Hello from New Jersey

10:00:18 From Kelley Johnson to All panelists : Hello everyone!

10:00:21 From Sami Espenschied to All panelists : Hello from NW Arkansas

10:00:22 From Mei Choong to All panelists : Hello from New York

10:00:24 From Raychelle Steele to Everyone : Hello all!

10:00:27 From Beverly Theige to All panelists : Hello from Oklahoma!

10:00:27 From Brook Fischer to All panelists : Hello from Blanchard OK

10:00:29 From Rhoda Crowell to All panelists : Hello everyone from Western MAssachusetts

10:00:29 From Emilio Hernandez to Everyone : Hello from Tampa!

10:00:30 From Mary Hastler to Everyone : Hello from Maryland!

10:00:30 From Madelaine Elam to Everyone : Greeting from Brevard County, Florida!

10:00:31 From Adjoa Boateng to All panelists : Hello from Berlin

10:00:31 From Ludy Rueda to All panelists : Hello from Colorado!

10:00:32 From Marianne Martens to All panelists : Hello from Copenhagen! :)

10:00:35 From Merideth Zobell to All panelists : Hello from Salt Lake City!

10:00:36 From Linda Ernst to All panelists : Hello from Washington State Linda Ernst

10:00:38 From Heike Schmidt to All panelists : Germany

10:00:38 From Nancy Chmiel to All panelists : Hi from Omaha.

10:00:39 From Dionne Silver to All panelists : Hello from Northern VA.

10:00:40 From Rebecca Smyth to All panelists : Good morning from SF Bay Area

10:00:40 From Elizabeth Helms to All panelists : Ohio!

10:00:41 From Barb Bourgoine to Everyone : Hello from York Maine

10:00:41 From Richelle Sexton to All panelists : Good morning from SC.

10:00:41 From Shannon Young to Everyone : Hello from Maryland

10:00:43 From Marilyn Taniguchi to Everyone : Hello from sunny West LA!

10:00:43 From Daniela Skokovic to All panelists : Hello from Serbia!

10:00:44 From Alison Francis to All panelists : Hello from New York-

10:00:45 From Caroline Rivers to All panelists : Hello from Ohio!

10:00:46 From Maria Münch to All panelists : hello from Germany , Potsdam :)

10:00:46 From Daphnie Neal to All panelists : Hello from Akron Public Library in Akron Ohio

10:00:47 From Maya Huchla to Everyone : Hi from Maryland!

10:00:47 From Kelley Johnson to All panelists : Greetings from Palm Beach County!

10:00:48 From Karen Van Drie to Everyone : Hello, Karen Van Drie, waving hi from Istanbul!

10:00:48 From Cara Peterson to Everyone : Hello from CT!

10:00:48 From Debbie Fulmer to Everyone : Hello from a library student in NJ!

10:00:49 From Melisa Bailey to All panelists : Hello from Maryland!

10:00:50 From Sami Espenschied to Everyone : Hello from NW Arkansas

10:00:50 From J Wintermote to Everyone : Hello from central Kansas

10:00:52 From Pam Larsen to All panelists : Hello From Reno Nevada

10:00:53 From Kelly Munter to All panelists : Hello from Ankeny, Iowa!

10:00:53 From Melanie Norberto to Everyone : Hello, I'm Melanie from Palm Beach County, Florida

10:00:54 From Cecilia Barber to All panelists : Hello from New Mexico, USA

10:00:55 From Jane Meyers to Everyone : Hello from Lubuto Library Partners, Lusaka, Zambia and Washington, DC!

10:00:55 From Juliet Smith to All panelists : Hello, I am in South Carolina

10:00:56 From Kelly Fitzgerald to All panelists : Hello from NJ

10:00:56 From Stephanie Mahar to Everyone : Hello from Washington State!

10:00:58 From Liz Hartnett to Everyone : Hello from South Carolina

10:00:59 From elizabeth maggio to All panelists : I'm Elizabeth from NJ

10:00:59 From Sue Ford to All panelists : Sue and Amy from New Milford Public Library, CT

10:01:00 From Jami Hunter to All panelists : Hello from Oklahoma

10:01:00 From Karen Braeuler to Everyone : San Antonio Public Library!!

10:01:02 From Hannah Monson to Everyone : Hello from Cleveland, Ohio!

10:02:00 From Hermina Anghelescu to All panelists : Hello from Detroit, Michigan!

10:02:05 From Mariel Matthews to All panelists : Hello all from New York

10:02:06 From Kristina Acosta to All panelists : Hello from Tulsa, Oklahoma

10:02:19 From Tricia Dean to All panelists : Hello from Wilmington,IL

10:02:20 From Debbie Fulmer to Everyone : Zdravstvuyte, Anton!

10:02:31 From Heather Nelson to Everyone : Dr. Martens! Hello!

10:02:36 From Marianne Martens to All panelists : Hello!

10:02:39 From Maria Münch to All panelists : it is very helpful. that there are subtitles :) thank you

10:03:36 From Chelsea Weissman to All panelists : Hello from Columbus, Ohio!

10:04:03 From Debbie Fulmer to All panelists : Guten Nachmittag, Benjamin!

10:04:36 From Adjoa Boateng to Everyone : Hello from Berlin, Germany

10:04:41 From Marianne Martens to All panelists : Hi Adjoa!

10:04:49 From Teresa Quick to All panelists : Good morning from New Jersey!!

10:04:55 From Samantha Griffis to All panelists : Hello from Wyoming

10:04:57 From Marianne Martens to Leah Phillips and all panelists : Hello Leah!!!

10:05:15 From Marianne Martens to Ludy Rueda and all panelists : Hola Ludy!

10:05:44 From Leah Phillips to Everyone : Hello Marianne!!!

10:05:49 From Ludy Rueda to All panelists : Hola Marianne! Gracias por organizar este evento!

10:05:53 From Victoria Kidd to Everyone : Hello from Louisville, Kentucky

10:05:54 From Elly Serrano, ALSC Staff to Everyone : Friendly reminder, if you'd like your comment to be viewed by all please select "All panelists and attendees" in the chat window. :)

10:05:58 From Rosa Haire to All panelists : Hello from NYC! I sadly had to cancel a trip to Berlin this year, love it there!

10:06:26 From Rachel Pecotte to All panelists : Hello from TX

10:07:02 From Melody Ezik to Everyone : Hello from Jacksonville, Florida! ^_^

10:07:19 From Elizabeth Helms to Everyone : Hello from Ohio! :)

10:07:26 From Sharon Rawlins to Everyone : Hello from NJ!

10:07:33 From Marianne Martens to Elizabeth Helms and all panelists : Hi Beth!

10:07:45 From Jasmine Cedeno to All panelists : Hello from CT!

10:07:55 From Elizabeth Helms to Everyone : Hi Dr. Martens!!! :)

10:08:00 From Gina De alwis to Everyone : Hello from Sri Lanka / Singapore

10:08:42 From Raychelle Steele to Everyone : Hello everyone, so glad to have you all! Please post any questions in the chat and we will get to as many as we can at the end.

10:08:49 From Sherrie Wallace to Everyone : Good morning from Tulsa, Oklahoma.

10:09:08 From Wayne Walters to All panelists : Hello from New York Public Library in NYC!

10:09:55 From Tristan Mioduszewski to Everyone : Hello from Killingly, CT!

10:10:54 From Tanya DiMaggio to All panelists : Hello from Louisiana!

10:11:10 From Debbie Fulmer to Everyone : Question for Jorun: Is the 1-year school librarian education at Agder in *addition* to a bachelor's degree, or instead of one? Can you get a bachelor's degree in something else, and still get a master's degree in library science?

10:11:14 From Sharon Rawlins to Everyone : Wow. I love that - that it's truly only for children.

10:11:29 From Beth Crist to Everyone : Good morning from Denver! (and hi, Sharon!)

10:11:30 From Anton Purnick to Everyone : <https://www.youtube.com/watch?v=956kDcql6A>

10:11:42 From Anton Purnick to Everyone : Here is our video from this library

10:14:14 From Elly Serrano, ALSC Staff to Everyone : Today's session is being recorded and any available files (including chat) will be shared as well.

10:14:16 From Jane Meyers to Everyone : Could the link please be put into this chat to that article that Jorun just discussed?

10:14:29 From Hannah Monson to Everyone : <http://www.informationr.net/ir/26-1/paper889.html>

10:14:57 From Raychelle Steele to Everyone : Thank you, Hannah!

10:15:32 From Jane Meyers to Everyone : Thank you!

10:15:48 From Lisa Rand to Everyone : Hello from Pennsylvania. Can you tell us if there is a strong public support for library services for young people? Is the work valued by local communities? It seems so, from the lovely Oslo library.

10:17:44 From Jasmine Cedeno to All panelists : Do the libraries of the featured panelists require bilingual or any kind of language skills?

10:19:01 From Raychelle Steele to Everyone : Here is the link that Jorun mentioned from the last slide: <http://library.ifla.org/2586/1/274-systad-en.pdf>

10:19:16 From Sami Espenschied to Everyone : @Jorun: We are a mid-size public library in NW Arkansas. Our Children's Director has been considering purchasing cushions for the children to sit on has seen on your slide for when we resume programming. Have you (or others) used these successfully for social distancing of children?

10:19:58 From Karen Van Drie to Everyone : Inviting all to follow @GlobalLitIn on Twitter and @GlobalLitInLibs on Facebook. Global Literature in Libraries Initiative works to get more of the world's literature into English-language libraries.

10:20:16 From Kelley Johnson to All panelists : Thank you!

10:20:20 From Tricia Dean to All panelists : Thank you, Jorun!

10:20:21 From Heather Reinold to Everyone : Thank you Jorun!

10:20:22 From Sharon Rawlins to Everyone : Thank you Jorun! (and hi, Beth!).

10:20:32 From Rebecca Smyth to All panelists : @Jorun Systad, based on your description of your municipality it sounds more rural. For rural communities in the US, there is often a disparity as compared to suburban or city communities of having a strong internet connection to access library services from home. Do you find the same thing to be true in your community?

10:20:52 From Juliet Smith to Everyone : Thank you Jorun.

10:20:53 From Karen Van Drie to Everyone : Thank you, Jorun! Thank you for your service to international librarianship.

10:20:55 From Hillary DeVincenzo to Everyone : Thank you Jorun! Norway has beautiful library spaces and you have such an obvious passion for your work!

10:20:57 From Janice People to All panelists : Libraries are community centers. We are so much more than books.

10:26:21 From Debbie Fulmer to Everyone : Benjamin: since you have so many more resources at your library, do you lend items to the more local libraries, that might not have those items?

10:26:22 From Daniela Skokovic to All panelists : I like to recommend this book!

10:26:24 From Tina Birkholz to Everyone : We are looking into adding Tonies to our collection

10:26:52 From Sami Espenschied to Everyone : @Tina Birkholz: What are Tonies?

10:27:07 From Tina Birkholz to Everyone : See above - someone added the link

10:27:09 From Marianne Martens to Everyone : See chat above re: Tonies

10:27:17 From Sami Espenschied to Everyone : Thanks

10:29:21 From Heike Schmidt to All panelists : FAMI not only in public libraries. In scientific libraries too

10:29:51 From Heather Reinold to Everyone : That's amazing! Congrats on your long-term success Benjamin!

10:30:41 From Marianne Martens to Everyone : @Heike - that is so interesting!

10:30:57 From Ludy Rueda to Everyone : @Benjamin, your story is inspiring! Thanks for sharing!

10:31:44 From Rebecca Smyth to All panelists : @Benjamin, thank you for your years of commitment to the field

10:32:04 From Sharon Rawlins to Everyone : Benjamin, I totally agree with you on the meaningfulness of this job. Congratulations on all you're success.

10:32:22 From Marianne Martens to Everyone : At Kent State we made Research and Assessment a required course for this reason.

10:32:46 From Mei Choong to Everyone : @ Benjamin. Thanks for the tips on statistics learning. I'm trying to figure it out now as a student.

10:33:04 From Tricia Dean to All panelists : Thank you, Benjamin!

10:33:11 From elizabeth maggio to All panelists : professional development and continuing education is soooo important!

10:33:15 From Juliet Smith to Everyone : Thank you Benjamin.

10:34:22 From Lisa Rand to Everyone : Benjamin, it sounds like your programs for teens are diverse and reach a wide range of topics. Are these mostly staff-designed or teen-led activities?

10:36:50 From Melody Ezik to Everyone : Ooh—neat!

10:37:04 From Eric Arenas to All panelists : Great

10:37:06 From Marianne Martens to Everyone : Benjamin just wrote this to Lisa: Both - we often start with staff-designed activities, sometimes with external partners, and then involve the participants. We

were developing more teen-led activities but were stopped by the pandemic. Right now we are starting to re-design our young adults library programs.

10:37:31 From Debbie Fulmer to Everyone : Do any local libraries have these special things for young adults, or only the main state library in Moscow?

10:37:51 From Heike Schmidt to All panelists : Great

10:38:07 From Sami Espenschied to Everyone : @Benjamin Scheffler: That's interesting and very good advice on life-long learning. Even or especially after being in the field for the many decades that you have experienced. I'm a graduate student of library science at Emporia State University (Kansas, USA) studying leadership and administration. One current course is discussing the history of technology changes. Good advice to remember not just technology processes change. Danke.

10:39:20 From Sharon Rawlins to Everyone : Yes, it is amazing!

10:40:00 From Melody Ezik to Everyone : A lovely library indeed! Fantastic resources for the public

10:41:27 From Madeleine Villalobos to All panelists : Maria you're job sounds amazing!

10:42:10 From Rebecca Smyth to All panelists : @Benjamin and @Maria, Germany and Russia seem to have a broader definition for who their services are for and who is the target of "young adult" departments as compared to the US. Can you clarify the age range of the users you design programs for?

10:44:23 From Mei Choong to Everyone : @ Maria...thank you for your sound advice. All so on point.

10:44:28 From Juliet Smith to Everyone : Thank Maria, great advice!

10:44:45 From Tricia Dean to All panelists : Thank you Maria!

10:44:58 From Karen Van Drie to Everyone : Your English is fine!

10:45:12 From Heather Reinold to Everyone : Adorable

10:45:14 From Teresa Quick to All panelists : Great picture

10:45:17 From Marianne Martens to Everyone : Anton! :D

10:45:19 From Leah Phillips to Everyone : Agreed, Heather!

10:45:26 From Melody Ezik to Everyone : Awh n_n

10:46:42 From Rebecca Smyth to All panelists : @Anton You are brave and competent enough to give a presentation and do your job in a language other than your first one, that is never something to apologize for.

10:47:20 From Karen Van Drie to Everyone : How valuable you were to your national transition!

10:47:28 From Melody Ezik to Everyone : Very cool

10:47:29 From Juliet Smith to Everyone : Wow! Great story!

10:47:31 From Heather Reinold to Everyone : Love this history lesson! Thank you Anton and thank you to your family!

10:47:38 From Debbie Fulmer to Everyone : How to do marketing for library, also books on theory, methods and practice.

10:48:12 From Fidelia Gonzales to All panelists : Everyone's presentation has been amazing! I am learning so much today. Hello/Hola from Tulsa, Oklahoma

10:55:14 From Debbie Fulmer to Everyone : My 8th grade typing class used manual typewriters. I had really strong fingers!

10:55:26 From Sunkyung Roh to All panelists : good point!

10:59:22 From Tristan Mioduszewski to Everyone : Are you all doing virtual programs? Do you have a you tube channel? If you would like to see what we are up to search us on you tube: Killingly Public Library

10:59:28 From Melody Ezik to Everyone : Love that inclusion also

10:59:35 From Maria Crespo to All panelists : Wonderful presentations and thank you very much from New Jersey!

10:59:36 From Elly Serrano, ALSC Staff to Everyone : For any questions we are not able to get to live, we will compile them + answers in a document to have available with other session materials as well. :)

10:59:45 From MaryAnn Harris to All panelists : MaryAnn Harris, I think the USA libraries can provide more opportunities for young people to gain library work experience. Thank to everyone for the worthwhile presentations. MaryAnn KSU student

10:59:52 From Leah Phillips to Everyone : Wow!

10:59:59 From Marianne Martens to Everyone : That's incredible!

11:00:01 From Heike Schmidt to All panelists : Hahah

11:00:04 From Melody Ezik t

11:14:34 From Taraka Gilbert to Everyone : I have the same "Wow" for living library too!

11:14:48 From Denise Butwill to All panelists : Thank you Benjamin for your reply about your storytelling programs. With appreciation from Denise is Woodbury, Connecticut, USA

11:15:01 From Marianne Martens to Everyone : <https://humanlibrary.org/about/>

11:15:09 From Barb Bourgoine to Everyone : I believe Toronto Canada had a great article on living library

11:15:10 From Sami Espenschied to Everyone : Wow!

11:15:47 From Benjamin Scheffler to All panelists : Living Library is a event concept not unique at my library. And it depends of course on volunteers who are willing to share their life.

11:15:49 From Trish Saylor to All panelists : Librarians are wonderful people and what a great career!

11:16:05 From Daniela Skokovic to All panelists : Living Library is really great when you want to work with marginalized groups

11:18:15 From Denise Butwill to All panelists : For screen time awareness week, we removed our computers in the children's department and replace them with old technology/ light-brite, typewriter/ sewing machines/puzzles. It was a big hit and parents asked us to leave it that way ;)

11:18:31 From Marianne Martens to Everyone : How fun @Denise!

11:18:35 From Juliet Smith to Everyone : Thank you for all you information panel speakers. So interesting to see all of the different devices and programs now available in libraries across the World! I have to go, thank you for the great presentations!

11:18:51 From Teresa Quick to Everyone : Collaborations between school and public libraries are very important. Especially for summer reading .

11:18:59 From Wayne Walters to All panelists : Anton I totally agree with you! And, I love your office!

11:19:00 From Sherry Schlundt to All panelists : Thank you so much-greatly appreciated!

11:19:07 From Denise Butwill to Everyone : Wonderful program, thank you!

11:19:09 From Rosa Haire to All panelists : Thank you to our panelists! this was great!!

11:19:11 From Katie Wood to All panelists : Thank you so much!

11:19:11 From Teresa Quick to Everyone : Thank you all

11:19:12 From Sira Williams to All panelists : This was an excellent program. I learned a lot. Thank you so much.

11:19:12 From Elizabeth Helms to Everyone : thank you so much!!!!

11:19:12 From Maria Münch to All panelists : thank you very much

11:19:12 From Debbie Fulmer to Everyone : Thank you!

11:19:13 From Anna Schaffer to Everyone : Thank you all very much for your presentations!

11:19:13 From elizabeth maggio to All panelists : interesting way of looking at service to scholls vs. patrons...

11:19:14 From Melanie Norberto to Everyone : Thank you all!

11:19:15 From Marianne Martens to Everyone : Thank you to all our panelists!

11:19:16 From Sami Espenschied to Everyone : Thank you! Danke.

11:19:30 From Maggie Reid to Everyone : Thank you!

11:19:33 From Birgitte Blähr to All panelists : Thanks a lot

11:19:33 From Rosa Haire to All panelists : Yes, hope to visit your libraries in a pone worls soon!