(previously called an exit survey in digital navigator materials from NDIA)

To be completed during or immediately after every appointment with a community member, including following the initial intake appointment, to record details of the interaction.
* Required

GOALS AND NEEDS

– What type(s) of technology support did you work on during this session? (check all that apply)

Need a device (includes picking up a new device)

Support using a device (e.g. I need help turning on my smartphone)

Home internet connectivity (e.g. I need help finding an Internet Service Provider)

Digital Skills (e.g. I need to get into my email, help using a software program)

– What type of device do you need help with? (select all that apply)

Smartphone

Tablet

Chromebook

Laptop

Desktop

I don't have a device

Other (please describe)

Digital Navigator Template

For community member to complete at end of session:

]   Completely happy
          Somewhat happy
          Somewhat unhappy
          Completely unhappy

SESSION INFO