

2024 Public Library Staff Survey

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Log into your library's [Benchmark account](#) to enter your responses for the 2024 Public Library Staff Survey. Please submit your responses by Saturday, December 14, 2024.

Click on "Surveys" in the menu at the top and select "2024 Staff Survey." You do not need to complete the survey in one session. Rather, you may save your responses and return to the survey at another time. It should take 30 to 45 minutes to complete this survey on behalf of your library.

We recommend using the Survey Worksheet ([a PDF form](#)) to collect responses before entering them in the online form. This form is provided for your convenience and contains FAQs about the survey.

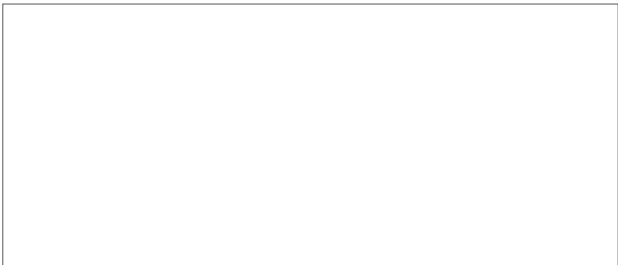
We ask that you respond to questions at the library administrative entity level. This is the same level at which you report annual statistics to your state. at0.033TcTd [(tati)-1.1695476-0.033 Tc

Survey Navigation

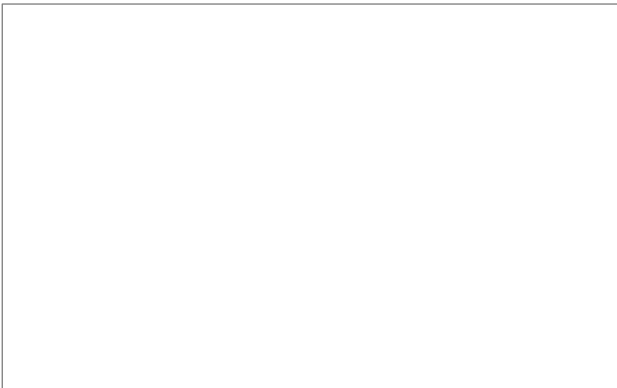
To start the 2024 PLA Staff Survey, log into [Benchmark](#), and click on Surveys at the top . You will find the [2024](#) survey under Open Surveys on the left.



There is a [Save & Continue](#) button at the bottom of each section:



Once a section is completed, it will be marked with a [green](#) checkmark in the survey navigation pane on the left.



There is a [Save and Submit](#) button at the bottom of the last section of the survey. You also have the option to [Export](#) your survey once completed.

